

## July 1, 2013

Derry Borough Council met in special session Monday, July 1, 2013 at 6:00 P.M. in the Derry Station Community Room, 200 West Second Avenue, Derry, PA with the following members present: Kristine Melville, presiding, Chad Fabian, Joseph Morton, and Allen Skopp. Jim Struble, Nelie Smith, and Jim Ritenour were absent. Mayor Dave Bolen was present. Solicitor Lee Demosky was not present. Marie McCandless, Latrobe Bulletin and Jeff Himler, Tribune Review were reporting.

### RECOGNITION OF VISITORS

1. Melodie and Stanley Ragowski – 305 High Street – Waste Management has finally corrected their billing issue with the exception of a \$10.76 credit which is due to her. She came to the meeting because they are against the contract with Waste Management. They had to make numerous phone calls to receive the senior citizen discount with no resolution and WM told them if they did not pay the bill as written WM would cancel their service. They are very unhappy with Waste Management presently and they were in the past when they utilized them before. They feel that residents should still have a choice.
2. Allen Skopp - 125 W. 3<sup>rd</sup> Avenue – Personal bill issue hasn't been resolved and wants to know how Waste Management can bill a residential address without a name for example in rental units.
3. Jim Struble – 614 W. 4<sup>th</sup> Avenue – Billing issues with properties owned and his business and home are in same location.

### SPECIAL BUSINESS

1. Al Pasquerelli, Waste Management Supervisor is aware of some of their customer service and billing issues. They are working on better communication and the current billing issues. They limit the billing representatives to only have access to the resident accounts to make actual billing changes. What Mr. Pasquerelli has suggested to Lori is to fax him any outstanding billing issues which she is still aware of or reported by Derry Borough residents

Al Pasquerelli explained that some bid specs specify that the landowners or landlords are responsible for payment to avoid that specific issue.

Lori Latta, Secretary explained that three concerns have come up in conversation with council and the public. Why are vacant homes receiving bills, and how can the issue be resolved? Second concern was some individuals are being billed and are not receiving service but are still continuing to receive accumulated billing and threats which those bills will go to collections. There are instances where seniors are in nursing homes (vacant), or homes are for sale (vacant), or people live here seasonally and no garbage is being created during that time frame which creates no need for service. Also, thirdly there are individuals who have reported being double billed with two accounts. How can Waste Management address these issues?

Al Pasquerelli replied that there will be a scheduled date in which a representative from Waste Management who will come to the Borough Building on a prescheduled day to handle any residential billing issues.

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A tentative date is scheduled for Wednesday, August 7, 2013 from 10am-2pm. Lori Latta secretary will publish in Newspaper, Derry Borough Newsletter, and on the website to help inform the public.

Allen Skopp requested a list from Waste Management of residents who are in default of the garbage service currently and the ordinance which is in place. Al Pasquerelli replied that council could receive such a list.

The issue came up where some residents have business and want to dispose of their garbage at their place of business. Al Pasquerelli explained that if a resident has a business three miles down the road, they still need residential service, they are not allowed to transport their garbage to their business; it is against the PA State Law.

There was a discussion regarding the fuel surcharge and that once a year the agreement states that Waste Management will be assessing and calculating the fuel surcharge to calculate gas price average for the year which will be included in price of residential service.

Al Pasquerelli mentioned curbside recycling collections will minimize the amount of garbage and allow the cost of trash collections to be lowered, this was one of the reasons that contracted service was decided upon as well as enforcement issues as stated by Kristine Melville.

2. **MOTION** by Allen Skopp to approve the Private Industry Council (Youth) Worksite Agreement. Motion **SECONDED** by Joe Morton. All members present voiced “aye” in favor of the motion. Motion passed.

#### ADJOURNMENT

**MOTION** by Joe Morton to adjourn meeting at 6:48. Motion **SECONDED** by Allen Skopp. All members present voiced “aye” in favor of the motion. Motion passed.

Respectfully submitted,

Lori L. Latta  
Secretary